

QUALITY POLICY STATEMENT

The Quality Management System of James Walker & Co Ltd complies with all applicable regulatory and legal requirements as well as the requirements of the standards ISO 9001:2015, AS 9100:2016 that apply.

The Senior Management of James Walker & Co Ltd, in the course of business will:

- Continuously improve the effectiveness and efficiency of the Quality Management System, through the commitment to consistent quality of product and service
- Comply with legal, regulatory and other applicable requirements
- Meet customer requirements and increase their satisfaction by striving to ensure they have a positive experience
- Continuously endeavour to meet the company priority targets in all aspects
- Communicate, document, implement and maintain updated a quality policy that is well known, understood and developed by all levels of the company
- Integrate quality at all levels of the company, assigning roles and responsibilities
- Promote the educational management of personnel in line with the company ethos and values
- Promote the necessary investments to develop the Quality Management System
- Guarantee that employees are consulted, trained and informed and that engagement is promoted

This policy, which will be available to all, is the framework for establishing, reviewing and ensuring compliance with the objectives and goals of the Quality Management System.

This policy will be reviewed annually by Senior Management

Approved by: .



Date: 12th May 2022

Ed Surman: Site Director, Elastomers